

**LOSTOCK HALL MEDICAL CENTRE
PATIENT FORUM MEETING – 11 January 2018 – 6.30pm
MINUTES**

Attending: Doreen Singleton (Chair), Cllr David Wooldridge, Pat Cooper, Margaret Eckton
David Pearson (LHMC Practice Manager)

Apologies: Connie Hyde, Ruth Ryan

Relocation of the Practice to Dardsley House, Browndge Road

- Francis Roberts Architects appointed
- Work to start on site late March
- Aim to open June – July, certainly before end of the summer
- In discussion with potential partners e.g. Lancashire Care
- Will submit a HLF Bid with Lancashire Museums to collect, display and share memories of health services in Lostock Hall
- Need support from local council SRBC e.g. rate relief, support from housing development schemes. Cllr Wooldridge made some suggestions

Practice Update from Practice Manager

- Dr Kew has left
- Dr Gul has returned as a regular Locum GP - Fridays
- Dr Nally and Dr Amr will be doing some work with us
- New patient check in and call in screens installed
- Work to address CQC improvement requirements well progressed
- Practice roof damaged during storm over Xmas

Locality Working

- LHMC decided to work with Preston North East group based at ISSA Medical with regards 7 day a week service rather than local group RBMG – as enabled us to retain 2 Saturday morning surgeries per month
- Ongoing discussion with regards Care Home project awaiting spec from CCG

On-Line Access to Appointments & Repeat Prescriptions

- Take up still less than 10%
- Need to promote through strong messaging on patient display screen in Waiting Room
- A few more on-line appointments to be made available

Date of Next Meeting

- Possibly 6.30pm on Thursday 19 April